

Appendix J

Cumulative Statistics on Complaints, Notification of Summons and Successful Prosecutions

	Date received	Subject	Status	Total no. received in this month	Total no. received since project commencement
Environmental complaints	10 January 2020 (Referred by the Contractor on 9 January 2020)	<p>Environmental Complaint No: EC-020-CKRKTW20200109_01_C028</p> <p><u>Details of Complaint</u></p> <p>A complaint was received by public relations department of Gammon Construction Limited on 9 January 2020 and referred by the Contractor on 10 January 2020. The complaint related the air and noise concerns on 9 January 2020 was detailed as follows:</p> <p>“居民持續投訴早上噪音問題，每逢早上 7 時便開始進行噪音工作，今日更發現隔音布被拆卸，現要求承建商及路政署跟進及改善以下情況：</p> <ul style="list-style-type: none"> - 將每日高噪音工作延至早上 8 時 30 分才開始； - 再增加隔音措施； - 如居民需要，約見及到訪投訴住戶，並量度噪音聲浪分貝； - 增加灑水措施，減少沙塵飛揚。” <p><u>Details of Investigation and findings</u></p> <p>Based on the Contractor's information, the construction activities from 0700 – 1900 hours according to the requirement set out in the Technical Memorandum of Environmental Impact Assessment Ordinance (EIAO-TM) on 9 January 2020 at Ma Tau Kok, which located near the Kowloon City Ferry Pier Bus Terminus were:</p> <ul style="list-style-type: none"> • Rock breaking at S6 layer (22.5m below ground) • Lifting ELS into shaft for installation • Lifting rock debris by crane for disposal • Pipe piling works for Cut and Cover Tunnel • Gate Relocation <p>As reported by the Contractor, gate relocation is required to suit the works and the noise canvas was partly removed at Ma Tau Kok on 9 January 2020 for set up of the new gate. However, the noise canvas had been erected to resume the noise screening from the construction site to the public at the same day.</p> <p>To minimize the impact for the air quality and noise to the public, mitigation measures for air and noise had been implemented by Contractor at Ma Tau Kok during the construction phase.</p> <p>In addition, the acoustic deck was made by the sheet pile which filled in concrete and additional noise absorption panel had installed underneath the deck to enhance the effectiveness of the noise minimization and dust emission before the breaking activity started. Furthermore, the operation of breaking was only conducted inside the access shaft</p>	Closed	1	20

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		<p>with the acoustic deck and located around 22.5m below of the ground level.</p> <p>Corresponding to the EM&A monitoring schedule and the additional environmental monitoring at Grand Waterfront in January 2020, air quality monitoring was conducted at EM&A stations and additional monitoring station at Grand Waterfront on 4 and 10 January 2020 and the noise monitoring was conducted on 10 January 2020.</p> <p>Based on the monitoring results on 4 and 10 January 2020, all readings were also complied with the requirement of stipulated level for air and noise. According to ET's in-situ observation during the monitoring, the detectable noise sources mostly came from traffic noise from To Kwa Wan Road and noise from the Kowloon Bay and Ma Tau Kok work area was also intermittently heard at E-N12a and E-N21a. For the additional noise monitoring station at the second refuge floor of Grand Waterfront, intermittence breaking noise, which mitigated by the acoustic deck, and pipe piling noise were also heard from the Ma Tau Kok and no dust generation from site activities was observed.</p> <p>Regular site inspections were conducted by ET on 8 January 2020 and by ET and IEC on 15 January 2020, no adverse observation against the air and noise were recorded at Ma Tau Kok. The detectable noise source was coming from the underground breaking activity, which screened by the acoustic deck, and pipe piling activity was also conducted on the exposed area with the proper noise mitigation measures. Besides, some of mitigation measures for air and noise were also observed during site inspection.</p> <p>It is considered that the mitigation measure was implemented properly by the Contractor to minimize the air and noise nuisance to comply with stipulated level, because the data result of air and noise at the EM&A stations and additional environmental monitoring station at the Grand Waterfront were not exceeded the stipulated level. However, the mitigation measures should be recommended to review daily before commencement of and during construction.</p>			
Notification of summons	--	--	--	0	0
Successful prosecutions	--	--	--	0	0